

MANUAL DE SISTEMA DE GESTIÓN

Código: MC Rev.: 10

Fecha: 08/08/2018 Página **1** de **2**

ANNEX 2. QUALITY AND ENVIRONMENT POLICY

The Management's main objective is to satisfy the needs, explicit and implicit, agreed upon with its clients, offering a permanent, timely and effective service.

Our Quality and Environment Policy is based on the principle that each person is directly responsible for the quality of their work and its results, which must be directed towards a double objective:

- Full customer satisfaction.
- Continuous improvement of business efficiency.

The management of CALDERERIA Y MECANIZADOS TOMELLOSO S.L. (CAMETO), is aware of the importance of the Environment and how the production processes affect it, being necessary an adequate environmental management for the development and growth of the company, guaranteeing the quality of our services in the market.

CAMETO establishes, documents and maintains an Integrated Management System to achieve compliance with this QUALITY AND ENVIRONMENT POLICY, provide products and services based on the requirements demanded by the Client and the rest of the interested parties, guaranteeing compliance with applicable legal and regulatory requirements.

To achieve the effectiveness of the Quality and Environment policy, the Organization defines a series of general objectives. The Management establishes annually in the reviews carried out a series of quantifiable objectives to achieve the development, maintenance and improvement of the following general quality objectives.

These general objectives are:

- Permanently improve the Quality Management System, in accordance with the UNE-EN ISO 9001:2015 standard. (Through the achievement of specific objectives)
- Guarantee quality in the execution of work through the timely supply of materials that meet the Client's, applicable legal and regulatory requirements and the quality required by the Organization.
- Monitor and review information on interested parties and their requirements, carried out by Management reviews.
- Apply Training Plans for personnel linked to the Organization, through the plans established for this purpose.
- Achieve high levels of efficiency in the realization of the product and service, guaranteeing Customer satisfaction and compliance with what was agreed. The Design and Development of the product in accordance with the legislation or regulations for its development, well established by the technical specifications sent by the Client and/or the legal regulations available for said product.
- Develop a maintenance and continuous improvement program of the Quality Management System, through the PHVA cycle, risk-based thinking, audits, as well as effective internal communication within the Organization.
- Improve internal management through the standardization of its processes as an element that reduces internal and external failures, minimizing the possibilities of error.
- Achieve the integration of external suppliers, as an essential part of obtaining the desired level of quality.



MANUAL DE SISTEMA DE GESTIÓN

Código: MC Rev.: 10

Fecha: 08/08/2018 Página **2** de **2**

- Establish indicators that allow you to know the fulfillment of your objectives through reviews of the Quality Management System.
- Strict compliance with applicable legislation and internal regulations on the environment and applicable to activities, facilities, products and services.
- The identification, evaluation and reduction of the negative environmental effects of the organization's different activities.
- The rational use of resources and energy.
- Information and training for all members of the organization on the effects derived from the development of processes and products, to minimize negative effects on the environment.
- The commitment to develop and update the Environmental Management System through objectives to reduce risks and minimize negative environmental effects.

 The Organization has declared its Quality, Environment and Objectives Policy, having disseminated them and being understood by all levels of the Organization.

Our integrated management system is based on the following reference standards, and includes the commitment to comply with all applicable requirements:

- UNE-EN 1090-1 "CE Marking of Steel Structures"
- UNE-EN ISO 9001 "Quality management systems'
- UNE-EN ISO 14001 "Environmental management systems"

CAMETO Management December 8, 2022